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# Service Sign-Up Form

## Section A

## Personal Information

Please enter your details below. (Required fields are highlighted in red).

**You are just a few more steps away from joining the telecoms revolution and saving money, time and effort on your calls!**

Please include a copy of your ID and/or company registration documents if registering as a company. **We will not do a credit check against your name.**

<b>Full Name:</b>	<input type="text"/>
<b>Email Address:</b>	<input type="text"/>
<b>Contact Number:</b>	<input type="text"/>
<b>ID Number:</b>	<input type="text"/>
<b>Type of Application:</b>	<input type="text"/>
<b>Physical Address:</b>	<input type="text"/>
	<input type="text"/>
<b>Postal Code:</b>	<input type="text"/>

If you have selected "Business Application", please enter the registered business address. Otherwise enter your personal address.





**Section B**

**Business Information**

This section is only required if you have selected "Business Application" in the above section

<b>Registered Business Name:</b>	<input type="text"/>
<b>Business Registration No:</b>	<input type="text"/>
<b>Trading Name:</b>	<input type="text"/>

**Section C**

**Product Information**

Did you know that we'll throw in a **FREE** handset with each bundle you choose? **The bigger the bundle, the bigger the savings!**

**Please select your product below.**

VoIP / SIP Trunking <input type="checkbox"/>	Basic PBX <input type="checkbox"/>	Advanced PBX <input type="checkbox"/>
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**Please select your bundle below.**

Voice Bundle Size	Quantity	Monthly Price	Once-Off Setup Fee
<input type="checkbox"/> <b>300min</b> (R0.58 p/min)	<input type="text"/>	<b>R174.15</b> Monthly	R433.91
<input type="checkbox"/> <b>500min</b> (R0.57 p/min)	<input type="text"/>	<b>R283.50</b> Monthly	R433.91
<input type="checkbox"/> <b>1000min</b> (R0.49 p/min)	<input type="text"/>	<b>R486.00</b> Monthly	R433.91
<input type="checkbox"/> <b>1500min</b> (R0.43 p/min)	<input type="text"/>	<b>R648.00</b> Monthly	R433.91
<input type="checkbox"/> <b>3000min</b> (R0.32p/min)	<input type="text"/>	<b>R960.00</b> Monthly	R433.91
<input type="checkbox"/> Out of Bundle Minutes*	<input type="text"/>	<b>R0.61</b> Per Minute	R433.91

Monthly price displayed is "PER BUNDLE" \*Out of Bundle Minutes excludes a free device. Device will have to be purchased separately. **Please note:** There is a R433.91 once-off charge when applying for a new package.

\*All bundles include a free handset. The handset remains the property of MCE unless outright purchased. All costs must be paid upfront/pro-rata.

Line rental and Number hosting will be additional to the bundle and per handset.

"All pricing excludes 15% VAT"



**Section D**

**Device Information**

We provide a wide range of the latest LTE and No-SIM devices that work great on our and other networks.

**Choose your device option:**

**Softphone:** If you would like to use a Softphone but you do not have one, we can provide on for **FREE**

**Would you like us to provide a FREE softphone?**

**New Device / Hardware:** If you would like to us to provide a new device, please select it below.



Advanced SIM A68LTE

A68 IP Phone is a dynamic business communications solution for executives and professionals. Designed by efficiency of working, HD voice, visual operation, exquisite detail



Basic SIM A20LTE

Simple button, rich features, HD voice, exquisite details, innovative appearance" as A26 design concept, is a high-end 6 SIP account entry-level business phone specifically for office staff.



WP810 Portable Phone

The WP810 is an affordable cordless Wi-Fi IP phone with dual-band Wi-Fi support, 6-hour talk time, and efficient antenna design to allow users to seamlessly roam throughout any Wi-Fi environment.

**Section E**

**Connection Information**

Which number would you like to use?

**Please choose an option:**





## Section F

### Porting Information

If you have selected "I want to Port my existing number to MCE" then please enter the numbers that you wish to port below.

Number 1	<input type="text"/>
Number 2	<input type="text"/>
Number 3	<input type="text"/>
Number 4	<input type="text"/>
Number 5	<input type="text"/>
<b>I would like to import more numbers.</b> (If yes, a consultant will contact you) <input type="checkbox"/>	

## Section G

### Payment Information

Please indicate your preferred payment method. If you would like to make use of Credit/Debit card payments, please indicate below and a consultant will send you a payment link.

Debit Order Monthly <input type="checkbox"/>	Manual EFT <input type="checkbox"/>	Credit Card Payment <input type="checkbox"/>
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## Section H

### EFT Payment Information

If you have selected "Manual EFT" above, please use the below information to make your payment. **Please Note:** You will receive your payment instructions from a consultant as soon as you submit this document.

Account Name:	MCE Technical Services (Pty) Ltd
Bank:	FNB
Account Number:	62212823547
Branch Code:	240139
Account Type:	Cheque / Current



**Section I**

**Debit Order Mandate**

<b>Account Holder Name:</b>	
<b>Bank Name:</b>	
<b>Branch Name:</b>	
<b>Branch Code:</b>	
<b>Account Number:</b>	
<b>Type of Account:</b>	

**A. Authority**

This signed Authority and Mandate refers to contract dated \_\_\_\_\_ (“the Agreement”).

I/We hereby authorise you to issue and deliver payment instructions for my monthly commitment due to the respect of Internet Connectivity, as well as any other amounts e.g. for extra services to your Banker for collection against my/our above-mentioned account at my above-mentioned Bank (or any other Bank or branch to which I/We may transfer my/our account) on condition that the sum of such payment will never exceed my/our obligations as agreed to in the Agreement and commencing on and continuing until this Authority and Mandate is terminated by me/us by giving you notice in writing of not less than 20 (twenty) ordinary working days, and sent by prepaid registered post or delivered to your address as indicated above. If the payment day falls on a Sunday, or a recognized South African public holiday, the payment day will automatically be the very next ordinary business day.

Please note that the amount debited monthly may vary based on the service provided and amount charged per service item.

I/We understand that the withdrawal hereby authorised will be processed through a computerised system provided by the South African Banks. I also understand that details of each withdrawal will be printed on my Bank statement. Such must contain a number, which must be included in the said payment instruction and if provided to me should enable me to identify the Agreement. This number must be added to the form in Section H before the issuing of any payment instruction.

**B. Mandate**

I/We acknowledge that all payment instructions issued by you shall be treated by my/our above-mentioned Bank as if the instructions have been issued by me/us personally.

**C. Cancellation**

I/We agree that although this Authority and Mandate may be cancelled by me/us, such cancellation will not cancel the Agreement. I/We shall not be entitled to pay any refund amounts which you have withdrawn while this Authority was in force, if such amounts were legally owing to you.

**D. Assignment**

I/We acknowledge that this Authority may be ceded or assigned to a third party if the Agreement is also ceded or assigned to a third party, but in the absence of such assignment of the Agreement, this Authority and Mandate cannot be assigned to any third party.





## Section J

### Mandatory RICA / FICA Documents

The following additional information/documents are required in accordance with RICA legislation.

#### Individual Applicant

(Drivers license not accepted)

#### Please supply the following documents:

- Certified copy of your ID document.

#### Business Applicant

(Drivers license not accepted)

#### Please supply the following documents:

- Certified copy of business registration.
- Certified copy of representative's ID document.

## Section K

### Costs (For Official Use Only)

The following section is for official use and is to be completed by a MCE representative

**Total Monthly Cost:**

**Total Setup Cost:**

**Total Upfront Cost:**

**Additional:**

## Section L

### Acceptance / Deceleration

- I accept that a pro-rata fee will apply from date of installation of service.
- I am aware that my monthly data package is payable monthly in advance.
- I am aware that some packages are subject to a Fair Usage Policy (FUP), and that the FUP has been explained to me.
- I allow MCE to remove CPE equipment from my premises upon cancellation of agreement or non-payment.
- I am fully aware that my account, and service/s, will be suspended for non-payment and will only be re-instated upon settlement of all and any outstanding amounts, in full.
- I am fully aware that the CPE equipment remains the Property of MCE
- I agree to the latest terms and conditions agreement

I, \_\_\_\_\_ hereby confirm that all above completed information is accurate, I acknowledge that my service is bound by the MCE master terms of service.

\_\_\_\_\_  
Customer Signature